

Full-Time Training Registration Terms and conditions

1. All payments must be made prior to the start date of the training course.
2. Signed quotation along with registration form must be submitted in order to receive an invoice.
3. iKusasa works on a 'first come, first served' basis and bookings will only be confirmed if a payment has been received along with the training registration form.
4. No candidates will be permitted to attend any training course without proof of payment.
- 5. All cancellations must be done in writing and emailed directly to sla@stillam.com**
6. All cancellations must be confirmed by iKusasa. If no confirmation email was received, please contact us to confirm.
- 7. The following charges apply if you cancel:**
 - a. 50% refund if you cancel 7-10 working days before the course
 - b. Non-refundable if you cancel 0-5 working days before the course
 - c. Non-refundable once a training course has commenced
 - d. A rescheduled course date can be requested should you meet the requirements of notice between 7-10 working days.
8. If a registration form has been received from the company and an invoice has been issued, the company will still be held liable for the total cost of the training course whether or not the candidate attends.
9. Substitutions can be made prior to a training course without incurring a penalty. Please inform us in writing so we can make the necessary arrangements for the new candidate.
10. Please ensure special dietary requirements are mentioned on the registration form to avoid catering issues.

Expert Bundle Terms and Conditions:

1. Expert bundle discount is only applicable upon upfront booking & payment of all courses as a bundle.
2. No cancellations are excepted, reschedules are welcome in-line with clause 7d. above
3. In the case that a delegate fails a re-write more than three times, a refund of the courses not completed will be provided or a 50% discount provided off second delegates courses up until course completed by the first delegate
4. Payment of training to be confirmed 2-3 working days prior to the course start date.
5. Cancellations to be submitted in writing 5 working days prior to the course start date should any unforeseen circumstance arrive.
6. Should a payment term be chosen for the expert bundles, payments are to made to cover each course before attendance.
7. Should the learner choose to cancel the training at any time whilst being on a payment arrangement, the discount provided upfront for each course will be invoiced to settle all training completed in full.

Part-Time Training Registration Terms and conditions

1. A deposit non-refundable deposit of R 800.00 is payable by day 2 of the training course.
2. Payment of the course fee to be settled in full by beginning of Day 3 of the course.
3. Deposits are not able to be transferred to different courses once paid for a specific course date.
4. The learner will not be allowed to attend Day 3 of the course if the course fee has not been paid in full the morning of.
5. A learner will not be allowed to write an exam on the last day unless full payment has been received.
6. If a learner fails a training course, he/she can re-do the full course at a reduced price or re-write the exam on the next exam date at a cost of R350.00. (A maximum of 3 re-writes per candidate)
7. If a learner misses or decides to not attend the training course, he/she will still be held liable for the full payment of the training course.
8. No learner will be allowed to book an additional training course should there be outstanding funds from another training course previously booked.
9. No learner will be allowed to attend a course that has already commenced if they have missed any previous days of the course. Self-study is also not permitted and the delegate is to attend the next course date available.
10. Results for exams written are released 2 weeks after the last date of the course. Certificates are to be collected from Ikusasa CNC Training Centre.

Other:

1. Dates and prices are subject to change without prior notice.
2. iKusasa reserves the right to change/cancel a course date due to insufficient numbers.
3. Basic computer and CNC knowledge are essential for all training courses.
4. iKusasa reserves the right to assess candidates on the first day of training and inform relevant managers whether or not the candidate can continue on the course due to inadequate experience.